

Downtown San José Resource Guide

I need assistance...

Primary Resource

Secondary Resource



Crime in progress
or imminent
threat to safety.

SJPD | 911 (24/7)
From a cell phone dial
(408) 277-8911

SJPD Non-Emergency (24/7)
(408) 277-8900 | Report a crime that already
occurred, or for any general police-related
information request.



Person in apparent
mental health distress

Social Impact Team
(408) 287-1520
8 a.m. to 4:30 p.m. daily

988 Crisis & Suicide Prevention Lifeline
May connect you with Santa Clara County
Behavioral Health teams. Guidance and some
services available 24/7.



Person blocking
entryway/ sidewalk

Social Impact Team
(408) 287-1520
8 a.m. to 4:30 p.m. daily

SJPD Non-Emergency (24/7):
(408) 277-8900



Request help for a
person experiencing
homelessness

PATH
(408) 753-8735
pathsj@epath.org

Social Impact Team
(408) 287-1520
8 a.m. to 4:30 p.m. daily

Here4You
Temporary Housing
Referrals (408) 385-2400
9 a.m. to 7 p.m. daily



Graffiti, trash, other
blight

Groundwerx app or
(408) 287-1520 from 6 a.m.
to 8:30 p.m. daily

311 app or call (408) 535-3500
(use 311 to report abandoned vehicles)



Report an
encampment concern

City of San José
BeautifySJ intake form:
tinyurl.com/beautifyhelp
(call 911 in case of active fire)



Request a safety
escort Downtown

Call Groundwerx at
(408) 287-1520 (from
6 a.m. to 8:30 p.m. daily &
until 10 p.m. Fri. & Sat.)



Biowaste/needle
pickup

Groundwerx app or
(408) 287-1520 from 6 am
to 8:30 pm daily



Other Issues?
Use 311 app or call (408) 535-3500

Groundwerx and the Social Impact Team (SIT) service the area highlighted below.

